



NuWay Disposal | Star Disposal | Kankakee Disposal

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May 29, 2020

Dear Valued Municipal Customers:

Homewood Disposal Service continues to provide collection for refuse, recycling, and yard waste in the communities we serve. As we slowly return to a sense of normalcy and see restrictions lifted due to the COVID-19 pandemic, Homewood Disposal sends this notice concerning solid waste collections in your community.

### Bulk Item Collection

Previous notices have requested households to **delay** placing bulk items out until a later date for the safety of the collector. Homewood Disposal never stopped collecting bulk items or additional waste during the pandemic and we never left any refuse uncollected. We are pleased to announce that we are returning to the standard collection of one (1) bulk item per household per week or as many bulk items allowed by agreement. We would like to thank all of our customers and residents who assisted in the safety of our drivers by withholding the disposal of bulk items and additional waste.

### Increased Refuse Volumes Collected

During this time of COVID-19 homeowner quarantine, Homewood Disposal has experienced historical increases in residential refuse collections. On average, our residential division has experienced an 18% to 25% increase in household refuse volume. Because of this increased volume, we ask for patience while our drivers work longer hours to finish their routes. We have also added additional trucks to assist in the completion of daily routes.

### Households with COVID-19

Households in your community which have been infected with COVID-19 are being instructed to securely bag all recyclable material and place it in the trash/refuse cart. Homewood Disposal's recycling processing center employs many "hands-on" sorters; therefore, we must eliminate their exposure to potentially infected recyclable material. Homeowners are encouraged to begin recycling once the virus is no longer present by placing unbagged recyclables in their recycling cart/bins. Do **NOT** place any PPE (gloves, masks or medical waste) in the recycling cart/bin.

Homewood Disposal has not experienced any significant shortage of drivers or recycling center employees. If there is a spike in Covid-19 and we experience a severe worker shortage, certain measures may have to be taken in order to remove all waste from residences as noted in my previous letters.

As long as the positive trend continues, Homewood Disposal will maintain **ALL** of our critical solid waste collection services. The health and safety of our employees, customers, and communities continues to remain our highest priority as our residents and customers regain their previous daily lives.

Frank Hillegonds  
Municipal Manager  
Homewood Disposal Services, Inc.