Sign up for WaterSmart Alerts

It's simple!

Grab your 16-digit Aqua account number, zip code, and the last name/company name as it appears on your bill, and:

- Sign up online at AquaAmerica.com
- Or call 877.987.2782 and speak to one of our customer service representatives!

Safety and quality are our top priorities and govern every decision we make. Continuous system investments are designed to improve quality, ensure reliability and prevent service interruptions. But sometimes the unexpected happens. Sign up for WaterSmart Alerts, an automated customer notification program designed for quick, reliable communication about your water quality and service in case of a disruption.









AOUA With every drop comes a promise.

Aqua began as a small, family-oriented company and we have never forgotten those roots. Our employees care deeply about the people and communities we serve — every drop comes with a promise of quality and reliability. WaterSmart Alerts is one example of this promise.